

CORPOR@TE FACILITIES SERVICES LTD



CLEANING, SECURITY & SUPPORT SERVICES

Corporate Facilities Services are a national provider of cleaning, security and support services specialising within the retail and venue sectors with contracts in Mainland UK, Scotland, Wales and Northern Ireland.

We currently have vacancies in Birmingham (Chemsley Wood Shopping Centre) for Security Officers working the following shifts;

- ❖ Minimum of 40 hours per week with a mixture of early and late shifts over a roster covering 7 days a week provision

The position is working in both internal and external areas with duties such as but not limited to;

- Complying with the Assignment instructions to ensure a safe and security environment.
- Provide a high visibility security presence but also have a warm friendly welcoming manner to all who attend site.
- The successful candidate will join the team at this site to ensure we provide the full security needed 24 hours per day across all days of the week required.
- Deter shop lifters, protect staff and visitors from verbal and or physical abuse, provide a customer service to all visitors.
- Complete patrols and also man control room and front of house desks when required
- Ensure Health and Safety is adhered to and report any incidents if required
- Complete report forms such as incident reports, accident reports, DOB entries, weekly reports for management and vacant unit inspections.

Desired Skills & Experience:

To be suitable for this role you must meet all of the following criteria:

- Be smart, reliable and flexible at all times
- Full Driving License and own transport
- Use of Site / Company Radios
- Have an SIA SG/DS/CP licence (Having an SIA CCTV licence is an added bonus)
- Be polite, helpful and diligent, with a 'can do' ethos
- Have excellent communication skills, both written and verbal
- Be able to provide the highest standard in customer service
- Have previous experience in the security industry
- Be flexible and reliable to meet the role requirements
- Have a calm personality capable of controlling difficult situations
- Be able to work without supervision and also as a member of a team
- Have a full five-year checkable work history and required documentation to be vetted
- Have the ability to make arrests or deter crime dependant on store policy

In return the successful candidate will receive the following;

- **£8.10 - £8.20 per hour**
- **Contracted employment**
- **Paid 4 weekly (13 payments per year)**
- **Double time for working on bank holidays**
- **Training**
- **Full uniform**
- **Company pension**
- **5.6 weeks annual leave (28 days)**
- **Over time available**

For more information regarding the company please visit our website www.corporatefacilitieservices.co.uk